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22 January 2019

HOUSING & CUSTOMER SERVICES WORKING GROUP

A meeting of the Housing & Customer Services Working Group will be held in Committee Room 1 at the Arun Civic Centre, Maltravers Road, Littlehampton on **Thursday, 7 February 2019 at 6.00 pm** and you are requested to attend.

Members: Councillors Hughes (Chairman), Mrs Porter (Vice-Chairman), Mrs Ayres, Bicknell, Blampied, Edwards, Mrs Harrison-Horn, Mrs Madeley, Oppler, Purchase, Mrs Rapnik, Miss Rhodes and Stanley.

AGENDA

1. APOLOGIES FOR ABSENCE

2. DECLARATIONS OF INTEREST

Members and officers are invited to make any declarations of pecuniary, personal and/or prejudicial interests that they may have in relation to items on the agenda, and are reminded that they should re-declare their interest before consideration of the item or as soon as the interest becomes apparent.

Members and officers should make their declaration by stating:

- a) the item they have the interest in
- b) whether it is a pecuniary, personal and/or prejudicial interest
- c) the nature of the interest

3. MINUTES

To approve as a correct record the Minutes of the meeting of the Housing & Customer Services Working Group held on 20 September and 13 December 2018 as attached.

4. ITEMS NOT ON THE AGENDA THAT THE CHAIRMAN OF THE MEETING IS OF THE OPINION SHOULD BE CONSIDERED AS A MATTER OF URGENCY BY REASON OF SPECIAL CIRCUMSTANCES.

5. COMMUNITY SAFETY AND HOUSING PARTNERSHIP WORKING REVIEW 2016 - 2018 (Pages 1 - 18)
 This report sets out the integrated working and achievements of the Arun District Council Community Safety and Housing teams between 2016 /18.

6. STOCK CONDITION UPDATE
 A presentation will be given for this update.

7. SOCIAL HOUSING GREEN PAPER REPORT (Pages 19 - 22)
 The Green Paper sets out a proposed strategy for reforming social housing and members are requested to note the report.

8. EMPTY HOMES STRATEGY UPDATE (Pages 23 - 28)
 On the 4 January 2018 the Housing and Customer Services Working Group recommended to Cabinet that the Empty Homes Strategy 2018-2023 was adopted and this report provides an update on the work and achievements to date.

9. RE - PROCUREMENT OF RESPONSIVE REPAIRS CONTRACT (Pages 29 - 30)
 This short report provides Members with an update regarding the re-procurement of the Responsive Repairs Contract.

10. COUNCIL HOUSING STOCK - HEALTH & SAFETY UPDATE (Pages 31 - 34)
 This short report provides Members with an update regarding the re-procurement of the Responsive Repairs Contract.

11. REPORT BACK FROM CABINET/FULL COUNCIL
 No recommendations were forward at the previous two meetings.

12. WORK PROGRAMME 2018/19
 To review and consider any changes needed to the approved work programme for 2018/19.

Note : *Indicates report is attached for all Members of the Council only and the press (excluding exempt items). Copies of reports can be obtained on request from the Committee Manager).

Note : Members are reminded that if they have any detailed questions would they please inform the Chairman and/or relevant Director in advance of the meeting.